

DISCRIMINATION IS AGAINST THE LAW

Midwest Ear Institute, P.C. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, or orientation. Midwest Ear Institute, P.C. does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, or orientation.

Midwest Ear Institute, P.C. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Midwest Ear Institute, P.C. provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Practice Civil Rights Coordinator Lisa Horkay. If you believe that Midwest Ear Institute, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, or orientation, you can file a grievance with:

Practice Civil Rights Coordinator Lisa Horkay
7440 N Shadeland Ave Ste 150
Indianapolis, IN 46250
Ph: (317) 842-4901 OR (800) 818-3277
Fax: (317) 842-4393
Email: info@midwestear.com

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Electronically through the Office for Civil Rights Complaint Portal, available at:
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at:

U.S. Department of Health and Human Services
200 Independence Ave SW
Room 509F HHH Building
Washington, DC 20201

- By phone at (800) 368-1019; (800) 537-7697 (TDD)

Complaint forms are available at: <https://www.hhs.gov/ocr/complaints/index.html>